

CCG Ambition: NHS West Suffolk CCG's ambition is to deliver the highest quality health service in West Suffolk through integrated working.

NHS Constitution Principles	Health & Wellbeing Board Priorities	CCG Clinical Priorities	Transformational Change 2013/14	'End State' vision 2014/15	Outcomes	
<p>The CCG, with strong clinical leadership, will continue to work closely in partnership with other stakeholders, to ensure that the significant changes to the way that services are delivered continue to provide value for money and meet the needs of the local population.</p>						
<p>The NHS provides a comprehensive service, available to all.</p> <p>Access to NHS services is based on clinical need, not an individual's ability to pay.</p> <p>The NHS aspires to the highest standards of excellence and professionalism.</p> <p>NHS services must reflect the needs and preferences of patients, their families and their carers.</p> <p>The NHS is committed to working across organisational boundaries and in partnership with other organisations in the interests of patients, local communities, and the wider population.</p> <p>The NHS is committed to providing best value for taxpayers' money and the most effective, fair and sustainable use of finite resources.</p> <p>The NHS is accountable to the public, communities and patients that it serves.</p>	<p>Every child in Suffolk has the best start in life.</p> <p>Suffolk residents have access to a healthy environment and take responsibility for their own health and wellbeing.</p> <p>Older people in Suffolk have a good quality of life.</p> <p>People in Suffolk have the opportunity to improve their mental health and wellbeing.</p>	<p>Develop clinical leadership.</p> <p>Demonstrate excellence in patient experience and patient engagement.</p> <p>Improve the health and care of older people.</p> <p>Improve access to mental health services.</p> <p>Improve health and wellbeing through partnership working.</p> <p>Deliver financial sustainability through quality improvement.</p>	<p>Planned Care</p> <ul style="list-style-type: none"> • Focus on Trauma and Orthopaedics (develop pathways for Hips, Knees, Shoulder and Carpal Tunnel); • Development and implementation of new service model for Pain & Dermatology; • Review and develop Diabetes service model in West Suffolk; • New elective pathways and supporting services (IBS, Headache, Community Gynaecology Service etc.); • Deliver Consultant led community health plans for GP's; • Review appropriateness of variation, coding and demand of acute activity. <p>Integrated Care</p> <ul style="list-style-type: none"> • Establish an Urgent and Emergency Care network to deliver: whole system wide urgent care pathway review to focus on 7 day working, demand and capacity modeling, integrated crises response, pull based discharge, ACSC and AEC pathway development, and an alcohol pathway review; • Implement Integrated neighbourhood team and community development supported by Risk Stratification and Comprehensive Geriatric Assessment; • Implement self management strategy including use of assistive technology and workforce development; • Review and development of system wide dementia strategy; • Implementation of integrated falls and bone health pathway; • Development and implementation of Family Carers strategy; • Implementation of findings of stroke review and development of Hyper acute stroke care and early supported discharge. <p>Mental Health/ Learning Disabilities</p> <ul style="list-style-type: none"> • Develop a dedicated Psychiatric Liaison Service with West Suffolk hospital and NSFT; • Define and develop Service Specifications in support of Mental Health Pbr; • Development of an Age Inclusive Autism Service (county-wide); • Develop system wide Dementia services (see also Integrated Care;) Review of CAMHS Services and development of new model of care; • Procurement of new Learning Disabilities services . <p>Cancer/End of Life</p> <ul style="list-style-type: none"> • Reduce cancer emergency admissions and follow-up appointments into acute hospitals; • Implement alternative cancer follow up pathways, starting with prostate cancer; • Implement Electronic Palliative Care Coordination System across primary care; • Provision of out of hours crisis at home service; • Implement EoL training strategy and develop EoL education. <p>CYP & Maternity</p> <ul style="list-style-type: none"> • Improve LTC Management to avoid unnecessary emergency admissions (Asthma, Diabetes, Epilepsy); • Improve early diagnosis and management of Eating Disorders and reduce Tier 4 referrals; • Roll out Pbr for Maternity services; • Review Paediatric Urgent Care Pathways (Asthma, D&V, Minor Infection etc); • Develop Integration of Children's Services across providers and wider health economy. <p>GP prescribing</p> <ul style="list-style-type: none"> • Implementation of prescribing recommendations, as recommended by West Suffolk CCG Medicines Management Team; • Review of prescribing of DROP-List items, i.e. drugs of low priority, poor value for money or where there are safer alternatives available; • Medication reviews and optimisation for patients on complex regimes; • Review of dietetic prescribing: oral nutritional supplements, gluten free foods and infant formulae. 	<p>Delivery of high quality services for patients by improving access to provide services in the right place at the right time. Services will be provided closer to home. A new community model of care for Pain and Dermatology will be in place. Patients will determine the shape of our services to ensure service change is appropriate and effective.</p> <p>The whole system will be working in an integrated way to:</p> <ul style="list-style-type: none"> - Reduce avoidable admissions into an acute hospital and residential home - Reduce length of stay in hospital - Deliver a coordinated response to the needs of the population - Supporting more people in their own home through improved out of acute hospital provision <p>The system wide dementia strategy implemented.</p> <p>Mental Health will be seen as being everyone's business and all partners and employers will understand this. People in West Suffolk will be able to access seamless mental health provision across agencies and be able to play a part in improving their mental health and well being. A Psychiatric Liaison Service will be established.</p> <p>Earlier diagnosis for cancer.</p> <p>People in West Suffolk will be supported to have the best possible death in a place of their choice.</p> <p>Through early intervention and preventative approaches, services will work to identify and diagnose conditions early. An age-inclusive Eating Disorder service will be in place. Community services will be in place to support children with Asthma and Epilepsy.</p> <p>Full review and implementation of cost-effective, safe and quality changes in prescribing completed.</p>	<p>NHS Outcomes Framework</p> <p>Domain 1: Preventing people from dying prematurely;</p> <p>Domain 2: Enhancing quality of life for people with long-term conditions;</p> <p>Domain 3: Helping people to recover from episodes of ill health or following injury;</p> <p>Domain 4: Ensuring that people have a positive experience of care; and</p> <p>Domain 5: Treating and caring for people in a safe environment; and protecting them from avoidable harm</p> <p>Social Care Outcomes Framework</p> <p>Public Health Outcomes Framework</p>	
			<p>Engagement</p>	<p>'Patient Revolution' in West Suffolk where Patient Experience is prioritised by all Boards and there is profound patient and public engagement across the local health service, including young people; GPs fully engaged in the commissioning agenda of the CCG.</p>	<p>Achieve top 10th percentile performance for Family & Friends Test across the Midlands & East region.</p>	